

Word Study

CIVILITY: (noun) civilized conduct, polite, courtesy, graciousness

Merriam-Webster Dictionary

MINNESOTA NICE compared to Civility:

SAME

DIFFERENT

What about when everyone's voice isn't heard?

What about when groups of people are ignored or made invisible?

Has racism been civil?

In the face of being ignored, unheard, treated unfairly all uncivil – how effective are polite tones and words? Who benefits from that?

Video Effective Communication Grade

Information	
Thoughts	
Feelings	
Overall	

Civility = courteous, polite, gracious

POINT	
Civil Message	

Civil Message Effective Communication Grade

Information				
Thoughts				
Feelings				
Overall				

Comparison of Video and Civil Messages

Measure	Video	Civil
Information		
Thoughts		
Feelings		
Overall Total		