







What Is Minnesota Nice?

You and Bob have been working on a project for weeks. In the last meeting you discussed a way to address one of the thorny issues you've bumped into and decided on a course of action - which Bob needs to implement. It's been a week though and he hasn't done anything. You've reminded him, but still... no progress. Huh, you say, this is the weirdest thing. Bob is usually so on top of things!


You're at work chatting with Michelle about your children and learn that both your 10 year old girls love horses, and you both do too. Michelle tells you about a great stable they go to for trail riding. You light up. "That sounds great! Wow, maybe our girls would get along. Why don't we meet up sometime to do this?" And with excitement say, "We're free this weekend!" Suddenly your colleague's face looks strained... she mumbles something about a niece's birthday party they need to go to and a friend's baby shower. "Maybe another time," she says as she begins to edge away. With a waning smile calls out "Nice talking to you! I've gotta get back to work!" You are puzzled and deflated.



Minnesota Nice

Get lots more help surviving Minnesota Nice.





Word Study

CIVILITY: (noun) civilized conduct, polite, courtesy, graciousness


Merriam-Webster Dictionary

MINNESOTA NICE compared to Civility:	
SAME	DIFFERENT




Rules of MN Nice

1. Polite friendliness
2. Aversion to Conflict & Confrontation
3. Tendency for Understatement
4. Don't make a Fuss or Stand Out
5. Emotional Restraint
6. Self-Deprecation
7. Resistance to Change
8. Passive Aggressive



WORDS ARE MORE TREACHEROUS AND POWERFUL THAN WE THINK.



Jean-Paul Sartre
French Philosopher
1905 - 1980

QUOTEID.COM



What Works

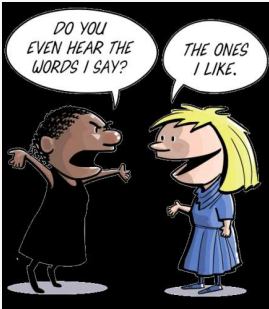

EFFECTIVE COMMUNICATION



What Is Communication?

1. Information
2. Thoughts
3. Feelings

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Protest and Political Change

PROVOCATION

MyFreePPT.com




Civility in Government


Civility is claiming and caring for one's identity, needs and beliefs without degrading someone else's in the process.

*Tomas Spath and Cassandra Dahnke,
Founders, Institute for Civility in Government*

<https://www.instituteforcivility.org/who-we-are/what-is-civility/>



What of this Message?





Grade the Effectiveness

1. Information
2. Thoughts
3. Feelings

A = Excellent
B = Good
C = Satisfactory
D = Poor
F = Failure



An Experiment

MAKING THE POINT



Let's Talk

1. Count off around the room 1 - 4
2. Work in groups (#d) to create a Civil message with one of the points the video made. (top of pages on wall)
3. We as a group will grade those civil messages on effectiveness



Grade Effectiveness

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Comparing Messages

Measure	Video	Civil
Information		
Thoughts		
Feelings		
Overall Total		

Facing Discomfort Together

Things POCI want to tell

What EuroAmericans want to know from POCI

Things EuroAmericans have to tell

"CIVILITY" IS CODE FOR OBEDIENCE.

